

AwardsIDEAS.com

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Customer Satisfaction Form

Please print and fill out this form. Then fax to 248-987-6401.

We would like your input regarding your recent experience with us. Now that we have finished this project for you, can you give us a personal assessment on how you feel things went? This survey will take less than a minute and we appreciate your feedback

Name * Company **Phone Number** E-Mail Address * Which members of our FLEXi team did you work with? Marvin Weisenthal Jennifer Hill Russell Jeannie Hauser From one (poor) to ten (excellent), how do you feel about the products you received? ○ 1-Poor ○ 2 ○ 3 ○ 4 ○ 5 ○ 6 ○ 7 ○ 8 ○ 9 10-Excellent From one (poor) to ten (excellent), how do you feel about the service you received? □ 1-Poor □ 2 □ 3 □ 4 □ 5 □ 6 □ 7 □ 8 □ 9 □ 10-Excellent From one (poor) to ten (excellent), how do you feel about the creative input you received? □ 1-Poor □ 2 □ 3 □ 4 □ 5 □ 6 □ 7 □ 8 □ 9 □ 10-Excellent From one (poor) to ten (excellent), how do you feel about the timeliness of our communication? 1-Poor 2 3 4 5 6 7 8 9 From one (poor) to ten (excellent), how do you feel our team met or exceeded your expectations? □ 1-Poor □ 2 □ 3 □ 4 □ 5 □ 6 □ 7 □ 8 □ 9 □ 10-Excellent From one (poor) to ten (excellent), how do you feel we met your manager's expectations? ○ 1-Poor ○ 2 ○ 3 ○ 4 ○ 5 ○ 6 ○ 7 ○ 8 Based on your experience, will you work with us in the future? How would you like to see us improve? Notes? Questions? Additional Feedback?